

Sub: Tour Report of Dr. Arshid Nazir, Assistant Programme Manager, Maternal Health, NHM J&K.

In compliance to order no. 27 of 2015 dated 06-05-2015, undersigned accompanied by District Monitoring & Evaluation Officer, Rajouri and District RMNCH+A Coordinator visited blocks of district Rajouri w.e.f. 07th May to 09th May, 2015 to get the feedback on the quality of trainings of Swasthya slate & its functioning thereof and to do supportive supervision of facilities visited as per the order:-

Date:-07-05-2015

Block Sunderbani & Block Nowshera:-

Training of Swasthya Slate:-

In Block Sunderbani, 6 ANMs were interviewed & in block Nowshera 4 ANMs were interviewed regarding functioning of Swasthya Slate on 7th May, 2015. Following observations were made while interviewing the ANMs:

1. Inventory of Swasthya Slates is not being maintained by BMO office, as the Swasthya Slates have been issued to ANMs directly by the PHFI without involvement of CMO/ BMO.
2. Details of ANMs trained in functioning of Swasthya Slate has not been shared with BMO/ CMO office.
3. In block Sunderbani, ANMs interviewed are well trained and confident in operating Swasthya Slate. However, ANMs of Nowshera block are still hesitating and need more handholding by field coordinator.
4. It was informed by the ANMs and also observed during skill test that most of the times there is variation in recording of Haemoglobin, BP & Blood Sugar. Sometimes it shows more & sometimes lesser values than actual values as recorded by conventional methods.
5. In block Sunderbani, ANMs informed that the basic & essential test of Haemoglobin is not working on Swasthya Slate. Same has been also discussed during training, but till date it has not been sorted.
6. Similarly, tests like ECG, Respiratory Rate, Sthethoscope use, Foetal Doppler use, Height & weight measurement, Serum Cholesterol & Prothrombin test have not been shown and practiced during training. As a result these tests are not being done at present by using Swasthya Slate.

7. It was also reported by the ANMs & seen by the monitoring team that Hepatitis-B test result does not appear in preview even after it is being done & saved. Similarly, in another interface Blood Group/ HIV/ & Hep. B results are not shown when reports are generated.
8. ANMs wanted this training for longer duration so that they have a complete understanding in working and use of Swasthya Slate, since they were not able to do the test on their own in these two days training schedule.

The observations of Supportive Supervision during the visit are as follows:-

1. CHC Sunderbani:

CHC Sunderbani is the FRU functioning in govt. building having round the clock facility of electricity & water, and is easily accessible by road. Post of Anaesthetist is vacant at CHC Sunderbani.

Deliveries conducted in the month of April 2015.

Total Deliveries	141
Normal	133
C-Section	8
Live Births	140

HR deployed / Posted in labor room

	Posted	Trained in SBA/ BEmOC	Trained in PPIUCD	Trained in NSSK
Medical Officer	2	2	0	0
ANM/ SN	4	4	0	0

A. Reproductive Health:-

- OCPs, EC pills, Condoms and IUCD 380 A are available at the CHC.
- Tab. Mifepristone+Misoprostol (MMA) are not available at the facility.
- Family planning counseling is being done at the facility.
- PPIUCD services are not available at the facility.
- Tubectomy is being conducted at the facility. However, services of NSV are not available.
- Pregnancy Testing Kits are available at CHC.

B. Maternal Health:-

1. Labour Room:

- Essential drugs like Inj. Oxytocin, Inj. Dexamethasone, Tab. Misoprostol were available at CHC Sunderbani and kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are not available in LR, and these services are being provided in the separate designated laboratory during OPD hours only.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
- Drugs like Inj. Mag. Sulph, IFA Tabs, Anti-hypertensives are not available in LR.
- Partograph which is used to monitor progress of labour is not being filled.

2. Blood Storage Unit:

- Blood Storage Unit is established but currently non-functional due to some technical fault with refrigerator. During 2014-15, three units of blood has been given to beneficiaries.

3. JSY:

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM Sunderbani & is submitted on monthly basis to DAM/ DMEO, Rajouri.

4. JSSK:

- All the entitlements available under JSSK are given to mothers & infants. Free drugs and consumables; free diagnostics, free diet & free referral transport services are being provided to beneficiaries & proper record is maintained in register.

5. MDR:

- During FY 2014-15, one maternal death namely Ms. Champa Devi W/O Puran Chand R/O Ambh Khori, Sunderbani has been reported from the block. Death has occurred at SMGS Hospital and verbal autopsy has been done by the team constituted by BMO, Sunderbani.

C. Newborn Health

1. **NBCC:**

The NBCC in LR is functional at CHC Sunderbani, but NBCC register is not maintained.

2. **SNCU:**

SNCU for CHC Sunderbani is approved for which civil works are under process.

3. **Inj. Vitamin K** is available at the CHC Sunderbani but the dosage of Vit. K administered is higher. Staff posted in Labour Room are giving 10 mg of Vit. K to newborn. However, the recommended dose is 1 mg, which was conveyed to the staff.

4. **Skills of staff nurses** posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

D. Child Health:-

1. ORS, Tab. Albendazole, Zinc Suplhate Tabs. and Vitamin A are available at CHC Sunderbani.

2. Syrup Salbutamol and Salbutamol nebulising solutions are also available at CHC Sunderbani.

3. All the vaccines are available & stored in cold chain as per the protocols. However, daily charting of ILR/ DF temperature is not being recorded.

E. Adolescent Health:-

Weekly Iron folic acid supplementation tablets and Tab. Dicyclomine are not available at the facility. However, Tab. Albendazole are available.

F. Others:-

S.No	Functionality & Utilization of essential supplies and equipments	Yes / No
1	Weighing Machine	Yes
2	Hub Cutter	Yes
3	Refrigerator	Yes
4	RTI/ STI Kit	No
5	Bleaching Powder	Yes
6	Oxygen Cylinder Functional	Yes

7	BP apparatus with stethoscope	Yes
8	Thermometer	Yes
9	PPIUCD Forceps	No
10	Fetoscope/ Doppler	No
11	Autoclave /Boiler	Yes
12	Running Water	Yes
13	Soap	Yes
14	Color coded dustbins and bags	Yes
15	Electricity back up	Yes
16	Toilet near Labor room	No
17	Cold box, ILR, Deep freezer present for vaccine storage as per requirement.	Yes
18	MCP cards	Yes

2. CHC Nowshera:

CHC Nowshera is the FRU functioning in govt. building having round the clock facility of electricity & water, and is easily accessible by road. Post of Anaesthetist is vacant at CHC Nowshera.

Deliveries conducted in the month of April 2015.

Total Deliveries	6
Normal	6
C-Section	0
Live Births	6

HR deployed/ Posted in labor room

	Posted	Trained in SBA/ BEmOC	Trained in PPIUCD	Trained in NSSK
Medical Officer	2	0	0	0
ANM/ SN	3	0	0	0

A. Reproductive Health:-

- OCPs, EC pills, Condoms and IUCD 380 A are available at the CHC.
- Tab. Mifepristone+Misoprostol (MMA) is also available at the facility.
- Family planning counseling is being done at the facility.

- PPIUCD services are not available at the facility.
- Tubectomy is being conducted at the facility. However, services of NSV are not available.
- Pregnancy Testing Kits are available at CHC.

B. Maternal Health:-

1. Labour Room:

- Essential drugs like Inj. Oxytocin, Inj. Dexamethasone, Tab. Misoprostol are available at CHC Nowshera and kept in tray. However, trays required as per MNH Tool kit are not maintained.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are not available.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are not available in LR, and these services are being provided in the separate designated laboratory during OPD hours only.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
- Drugs like Inj. Mag. Sulph & Anti-hypertensives are not available in LR.

2. Blood Storage Unit:

- Blood Storage Unit is established & functional. However staff posted needs training in BSU.

3. JSY:

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM Nowshera & is submitted on monthly basis to DAM/ DMEO, Rajouri.

4. JSSK:

- All the entitlements available under JSSK are given to mothers & infants. Free drugs and consumables; free diagnostics, free diet & free referral transport services are being provided to beneficiaries & proper record is maintained in register.

C. Newborn Health

1. NBCC:

The NBCC in LR is functional at CHC Nowshera, but NBCC register is not maintained.

2. NBSU:

NBSU is established, but record of newborns admitted is not being maintained.

3. **Inj. Vitamin K** is available at the CHC Nowshera but the dosage of Vit. K administered is higher. Staff posted in Labour Room are giving 10 mg of Vit. K to newborn. However, the recommended dose is 1 mg, which was conveyed to the staff.

4. **Skills of staff nurses** posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

D. Child Health:-

1. Tab. Albendazole, Tab. Zinc & Syrup Salbutamol and Salbutamol nebulising solutions are not available at CHC Nowshera.

2. All the vaccines are available & stored in cold chain as per the protocols. However, daily charting of ILR/ DF temperature is not being recorded.

E. Adolescent Health:-

Weekly Iron folic acid supplementation tablets, Tab. Albendazole and Tab. Dicyclomine are not available at the CHC Nowshera.

F. Others:-

S.No	Functionality & Utilization of essential supplies and equipments	Yes / No
1	Weighing Machine	Yes
2	Hub Cutter	Yes
3	Refrigerator	Yes
4	RTI/ STI Kit	No
5	Bleaching Powder	Yes
6	Oxygen Cylinder Functional	Yes
7	BP apparatus with stethoscope	Yes
8	Thermometer	Yes

9	PPIUCD Forceps	No
10	Fetoscope/ Doppler	Yes
11	Autoclave /Boiler	Yes
12	Running Water	Yes
13	Soap	Yes
14	Color coded dustbins and bags	Yes
15	Electricity back up	Yes
16	Toilet near Labor room	Yes
17	Cold box, ILR, Deep freezer present for vaccine storage as per requirement.	Yes
18	MCP cards	Yes

Date:-08-05-2015

Block Manjakote & Block Darhal:-

Training of Swasthya Slate:-

On day 2, two blocks were visited – block Manjakote & block Darhal. In Block Manjakote, 4 ANMs were interviewed & in block Darhal, 5 ANMs were interviewed regarding functioning of Swasthya Slate. Following observations were made while interviewing the ANMs:

1. Inventory of Swasthya Slates is not being maintained by BMO office, as the Swasthya Slates have been issued to ANMs directly by the PHFI without involvement of CMO/ BMO.
2. All the ANMs have been trained in both the blocks in a batch of 55-60. However, BMO does not have any details of ANMs who were given Swasthya Slate. List of trainees & those provided with Swasthya Slate has not been shared by PHFI.
3. ANMs in both the blocks demand re-orientation on Swasthya Slate in smaller groups of 10-12 for better understanding of its functionality.
4. It was informed by the ANMs and also observed during skill test that most of the times there is variation in recording of Haemoglobin, BP & Blood Sugar. Sometimes it shows more & sometimes lesser values than actual values as recorded by conventional methods.

5. In block Darhal, ANMs informed that the basic & essential test of Haemoglobin is not working on Swasthya Slate due to some technical fault which has been reported to field coordinator.
6. Under ANC, details of LMP is not getting captured.
7. ANMs wanted this training for longer duration so that they have a complete understanding in working and use of Swasthya Slate, since they were not able to do the test on their own in these two days training schedule.

The observations of Supportive Supervision are as follows:-

3. PHC Manjakote:

PHC Manjakote is functioning in govt. building having round the clock facility of electricity & water, and is easily accessible by road. It is a block PHC.

Deliveries conducted in the month of April 2015.

Total Deliveries	26
Normal	26
C-Section	0
Live Births	26

HR deployed / Posted in labor room

	Posted	Trained in SBA/ BEmOC	Trained in PPIUCD	Trained in NSSK
Medical Officer	2	1	0	1
ANM/ SN	2	2	0	2

A. Reproductive Health:-

- OCPs, EC pills, Condoms and IUCD 380 A are available at the PHC.
- Tab. Mifepristone+Misoprostol (MMA) is not available at the facility.
- Family planning counseling is being done at the facility.
- PPIUCD services are not available at the facility.
- Pregnancy Testing Kits are available at PHC.

B. Maternal Health:-

1. Labour Room:

- Essential drugs like Inj. Oxytocin, Inj. Dexamethasone, Tab. Misoprostol were available at PHC Manjakote and kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- Drugs like Inj. Mag. Sulph, IFA Tabs, Anti-hypertensives are also available in LR.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are not available in LR, and these services are being provided in the separate designated laboratory during OPD hours only.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
- Partograph which is used to monitor progress of labour is not being filled.

2. JSY:

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at PHC, but is available with BAM Manjakote & is submitted on monthly basis to DAM/ DMEO, Rajouri.

3. JSSK:

- All the entitlements available under JSSK are given to mothers & infants. Free drugs and consumables; free diagnostics, free diet & free referral transport services are being provided to beneficiaries & proper record is maintained in register.

C. Newborn Health

1. NBCC:

The NBCC in LR is functional at PHC Manjakote, but NBCC register is not maintained.

- 2. Inj. Vitamin K** is available at the PHC Manjakote but the dosage of Vit. K administered is higher. Staff posted in Labour Room are giving 10 mg of Vit. K to newborn. However, the recommended dose is 1 mg, which was conveyed to the staff.

3. **Skills of staff nurses** posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

D. Child Health:-

1. ORS & Tab. Albendazole are available at PHC Manjakote.
2. Syrup Salbutamol/ Salbutamol nebulising solution & Tab. Zinc are not available at PHC Manjakote.
3. All the vaccines are available & stored in cold chain as per the protocols. However, daily charting of ILR/ DF temperature is not being recorded.

E. Adolescent Health:-

Tab. Dicyclomine & Tab. Albendazole are not available at the facility.

F. Others:-

S.No	Functionality & Utilization of essential supplies and equipments	Yes / No
1	Weighing Machine	Yes
2	Hub Cutter	Yes
3	Refrigerator	No
4	RTI/ STI Kit	No
5	Bleaching Powder	Yes
6	Oxygen Cylinder Functional	Yes
7	BP apparatus with stethoscope	Yes
8	Thermometer	Yes
9	PPIUCD Forceps	No
10	Fetoscope/ Doppler	No
11	Autoclave /Boiler	Yes
12	Running Water	Yes
13	Soap	Yes
14	Color coded dustbins and bags	Yes
15	Electricity back up	Yes
16	Toilet near Labor room	Yes
17	Cold box, ILR, Deep freezer present for vaccine storage as per requirement.	Yes
18	MCP cards	Yes

4. CHC Darhal:

CHC Darhal is the functioning in govt. building having round the clock facility of electricity & water, and is easily accessible by road. There is no specialist posted at CHC Darhal.

Deliveries conducted in the month of April 2015.

Total Deliveries	29
Normal	29
C-Section	0
Live Births	29

HR deployed/ Posted in labor room

	Posted	Trained in SBA/ BEmOC	Trained in PPIUCD	Trained in NSSK
Medical Officer	1	1	0	1
ANM/ SN	3	0	0	1

A. Reproductive Health:-

- OCPs, EC pills, Condoms and IUCD 380 A are available at the CHC.
- Tab. Mifepristone+Misoprostol (MMA) is not available at the facility.
- Family planning counseling is being done at the facility.
- PPIUCD services are not available at the facility.
- Pregnancy Testing Kits are available at CHC.

B. Maternal Health:-

1. Labour Room:

- Essential drugs like Inj. Oxytocin, Inj. Dexamethasone, Tab. Misoprostol are available at CHC Darhal and kept in tray. However, trays required as per MNH Tool kit are not maintained.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are not available.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are not available in LR, and these services are being provided in the separate designated laboratory during OPD hours only.

- Labour room protocols were not available. Colour coded bins were available, but segregation of BMW was very poor.
- Drugs like Inj. Mag. Sulph & Anti-hypertensives are not available in LR.
- Door of LR is damaged and needs to be repaired for maintaining privacy.
- Inverter & batteries are lying inside the LR which are hazardous & should be kept outside the LR.

2. *Blood Storage Unit:*

- Blood Services are not available at CHC Darhal.

3. *JSY:*

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM Darhal & is submitted on monthly basis to DAM/ DMEO, Rajouri.

4. *JSSK:*

- All the entitlements available under JSSK are given to mothers & infants. Free drugs and consumables; free diagnostics, free diet & free referral transport services are being provided to beneficiaries & proper record is maintained in register.

C. Newborn Health

1. NBCC:

The NBCC in LR is established but it is non-functional. Radiant warmer is out of order for more than one year.

2. NBSU:

NBSU is not available.

3. **Inj. Vitamin K** is available at the CHC Darhal but the dosage of Vit. K administered is higher. Staff posted in Labour Room are giving 10 mg of Vit. K to newborn. However, the recommended dose is 1 mg, which was conveyed to the staff.
4. **Skills of staff nurses** posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

D. Child Health:-

1. Tab. Albendazole, Tab. Zinc & Syrup Salbutamol and Salbutamol nebulising solutions are not available at CHC Darhal.
2. All the vaccines are available & stored in cold chain as per the protocols. However, daily charting of ILR/ DF temperature is not being recorded.

E. Adolescent Health:-

Weekly Iron folic acid supplementation tablets, Tab. Albendazole and Tab. Dicyclomine are not available at the CHC Darhal.

F. Others:-

S.No	Functionality & Utilization of essential supplies and equipments	Yes / No
1	Weighing Machine	Yes
2	Hub Cutter	Yes
3	Refrigerator	No
4	RTI/ STI Kit	No
5	Bleaching Powder	Yes
6	Oxygen Cylinder Functional	Yes
7	BP apparatus with stethoscope	Yes
8	Thermometer	Yes
9	PPIUCD Forceps	No
10	Fetoscope/ Doppler	No
11	Autoclave /Boiler	Yes
12	Running Water	Yes
13	Soap	Yes
14	Color coded dustbins and bags	Yes
15	Electricity back up	Yes
16	Toilet near Labor room	No
17	Cold box, ILR, Deep freezer present for vaccine storage as per requirement.	Yes
18	MCP cards	Yes

Date:-09-05-2015

Block Kandi & Block Kalakote:-

Training of Swasthya Slate:-

On day 3, ANMs of two blocks were interviewed – 4 from block Kandi & 6 from block Darhal regarding functioning of Swasthya Slate. Major findings are as follows:

1. Inventory of Swasthya Slates is not being maintained by BMO office, as the Swasthya Slates have been issued to ANMs directly by the PHFI without involvement of CMO/ BMO.
2. All the ANMs have been trained in both the blocks in a batch of 55-60. However, BMO does not have any details of ANMs who were given Swasthya Slate. List of trainees & those provided with Swasthya Slate has not been shared by PHFI.
3. ANMs in both the blocks demand re-orientation on Swasthya Slate in smaller groups of 10-12 for better understanding of its functionality.
4. ANMs wanted this training for longer duration so that they have a complete understanding in working and use of Swasthya Slate, since they were not able to do the test on their own in these two days training schedule.
5. It was informed by the ANMs and also observed during skill test that most of the times there is variation in recording of Haemoglobin, BP & Blood Sugar. Sometimes it shows more & sometimes lesser values than actual values as recorded by conventional methods.
6. One ANM, Ms. Rita Devi from Subcentre Potha block Kalakote, informed that her Hb value by Sahli's method done one day before training session was reported as 8 gm%, however during training session, her Hb value using Swasthya Slate was shown as 14 gm%, which clearly shows that there are serious quality issues with the Kit.
7. In block Kalakote, user ID & passwords have not been provided to ANMs. Training in Kalakote was conducted on 27th & 28th April, 2015. As a result, they are unable to log in, even for entering ANC details of beneficiary.
8. During training, only demo has been given by PHFI trainers. No handholding of ANMs has been done.

The observations of Supportive Supervision are as follows:-

5. CHC Kandi:

Deliveries conducted in the month of April 2015.

Total Deliveries	23
Normal	23
C-Section	0
Live Births	23

HR deployed / Posted in labor room

	Posted	Trained in SBA/ BEmOC	Trained in PPIUCD	Trained in NSSK
Medical Officer	2	1	0	2
ANM/ SN	2	1	0	1

A. Reproductive Health:-

- OCPs, EC pills, Condoms and IUCD 380 A are available at the CHC.
- Tab. Mifepristone+Misoprostol (MMA) is not available at the facility.
- Family planning counseling is being done at the facility.
- PPIUCD services are not available at the facility.
- Pregnancy Testing Kits are available at CHC.

B. Maternal Health:-

1. Labour Room:

- Essential drugs like Inj. Oxytocin, Inj. Dexamethasone, Anti-hypertensives were available at CHC Kandi and kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- Drugs like Inj. Mag. Sulph, IFA Tabs, & Tab. Misoprostol are not available in LR.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are not available in LR, and these services are being provided in the separate designated laboratory during OPD hours only.

- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was very poor.
- Partograph which is used to monitor progress of labour is not being filled.

4. JSY:

- JSY benefits are being given through A/C Payee Cheque only. However, JSY beneficiary list is not displayed at CHC, but is available with BAM Kandi & is submitted on monthly basis to DAM/ DMEO, Rajouri.

5. JSSK:

- All the entitlements available under JSSK are given to mothers & infants. Free drugs and consumables; free diagnostics, free diet & free referral transport services are being provided to beneficiaries & proper record is maintained in register.

C. Newborn Health

1. NBCC:

The NBCC in LR is functional at CHC Kandi, but NBCC register is not maintained.

2. **Inj. Vitamin K** is not available at the CHC Kandi.
3. **Skills of staff nurses** posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively.

D. Child Health:-

1. ORS & Tab. Albendazole are available at CHC Kandi.
2. Syrup Salbutamol/ Salbutamol nebulising solution & Tab. Zinc are not available at CHC Kandi.
3. All the vaccines are available & stored in cold chain as per the protocols. However, daily charting of ILR/ DF temperature is not being recorded.

E. Adolescent Health:-

Tab. Dicyclomine & Tab. Albendazole are not available at the facility.

F. Others:-

S.No	Functionality & Utilization of essential supplies and equipments	Yes / No
1	Weighing Machine	Yes
2	Hub Cutter	Yes
3	Refrigerator	Yes
4	RTI/ STI Kit	No
5	Bleaching Powder	Yes
6	Oxygen Cylinder Functional	Yes
7	BP apparatus with stethoscope	Yes
8	Thermometer	Yes
9	PPIUCD Forceps	No
10	Fetoscope/ Doppler	Yes
11	Autoclave /Boiler	Yes
12	Running Water	Yes
13	Soap	Yes
14	Color coded dustbins and bags	Yes
15	Electricity back up	Yes
16	Toilet near Labor room	Yes
17	Cold box, ILR, Deep freezer present for vaccine storage as per requirement.	Yes
18	MCP cards	Yes

Submitted for your kind perusal & necessary action.



Dr. Arshid Nazir
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